London/Brighton, United Kingdom

Airline & Travel Payments & Fraud Conferences

13th ATPS Worldwide Event Co-hosted by UATP

7th – 9th of May 2019
Pre-Day – Tuesday, 7th May 2019

14.00 - 17.00  Pre-Day Workshop: Registration opens at 1.30pm

18:00 - 20:00  Welcome Networking Reception sponsored by Wirecard

Day One – Wednesday, 8th May 2019

08.00 - 08.50  Registration, Breakfast & Networking

08.50 - 09.00  Conference Chairman Welcome Remarks
• Madeleine Anderson, Director, Company Evolution

09.00 - 09.30  View from the Front Line
• Ersin Deniz, Payment Systems Manager, Turkish Airlines
• Thomas Helldorff, VP Airlines & Travel, Worldpay
  interviewed by
• Michael Smith, Managing Partner, Ai Events

09.30 - 10.00  Finding balance: strong authentication vs customer experience
• Carolina Giudici, Director of Enterprise Accounts, Emailage
• Evangelos Bougiatiotis, Sr. Customer Success Manager, EMEA, Emailage

10.00 - 10.30  Navigating airline payments: The complexities and opportunities
• Wayne Ashall, Managing Director, CMSPI

10.30 - 11.10  Coffee Break & Networking

11.10 - 12.00  Session I: Payment Conference
  Track Chairman:
• Wendy Ward, VP Marketing, UATP

  Panel Discussion: Industry Regulations – from NDC to PSD2 and their impact on payments
  Moderator:
• Paul van Alfen, Founder, Up in the Air – Travel Payment Consultancy

  Panellists and Presenters:
• Christophe Kato, Assistant Director, IATA
• Neil Govender, Enterprise Risk Manager, CashShield
• Chiara Quaia, VP Business Development, mastercard
• Ronald Praetsch, Co-Founder, About-Fraud.com
• Laurie Gablehouse, Global Head of Travel Solutions, Ingenico ePayments

12.00 - 13.00  Lunch Break

13.00 - 13.50  Session I: Payment Conference
  Track Chairman:
• Madeleine Anderson, Director, Company Evolution

Panel Discussion: Industry Regulations – from NDC to PSD2 and their impact on payments
  Moderators:
• Stefan Bishop, Regional Director, EMEA, Ethoca
• Phil Kelly, Head of Client Services, Accertify

Panellists:
• Scott Wels, Revenue Protection Manager, easyJet
• Jen Watkins, Payments, ARC
• Andreea Stoica, Funding & Customer Support Product Owner, Amoma.com
12.00 – 12.30
Digital payments: What customers want in 2019
• Ronnie D’Arienzo, Chief Revenue Officer, PPRO
• Jeremy Dyball, Head of Sales & Growth, Merchant Business, Amadeus

12.30 – 14.00
Lunch & Networking sponsored by UATP

14.00 – 14.25
Session I: Payment Conference
Track Chairman:
• Wendy Ward, VP Marketing, UATP

What's FINTECH doing for payments?
• Martins Veidmanis, E-Commerce Manager, airBaltic
• Simon Eve, Head of Travel, Trustly

14.25 – 14.50
Survival of the fittest: how change can bring new growth opportunities to the airline industry
• Sung Feng Wu, VP Business Development, SafeCharge

14.50 – 15.15
Are you ready to deliver payments in a voice activated world?
• Rodrigo Sanchez, VP Product, dLocal

15.15 – 15.40
Blockchain payments in the airline & travel industry
• Chris Denny, European Sales Manager, Bitpay

15.40 – 16.10
Coffee Break & Networking sponsored by LFPA

16.10 – 17.00
The Ai Lions’ Den: The theme for the 2019 ATPS is to Engage, Experience and Execute for Customers. To keep engaging with your customers you need to have new products, services and experiences – as well as executing them by taking them to market. The ever popular Ai Lions’ Den let's companies with new ideas share those in a 5 minute sales pitch to our airline & travel experts. Our Lions (judges) will quiz them on all aspects of their pitch, live in front of all the event delegates!

Ring Master (Moderator):
• Michael Smith, Managing Partner, Airline Information

Lions (Judges):
• Ivy Chang, Payment Platform Manager, Cathay Pacific Airways
• Natalie Siviter, Head of Compliance & Fraud, Virgin Group Loyalty Company
• Deborah Merrens, former Head of Loyalty Marketing, British Airways
• Daniel Veldkamp, Customer Payments Manager, KLM

Pitching Companies
• Accertify • Riskified • Boku • Forter

17.00 – 18.00
Networking Reception sponsored by riskified

Mobile payments: How do fraudsters slip away?
• Sophia Miller, Business Development Manager, Riskified

Session II: Fraud Conference
Track Chairman:
• Madeleine Anderson, Director, Company Evolution

Data Breaches: What should you be doing on the front line to help stop data breaches & managing the PR in the event of a breach
• Gwilym Lewis, Director, Appsecco

What does it take to become a fraud management leader? See every angle
• Bogdan Ilie, Director Strategic Management Risk Services, CyberSource

Managing fraud on ground transportation, sharing relevant lessons
• Rajat Hubli, Senior Product Manager, Omio

Anti fraud and anti money laundering secure payment systems, with an eye on customer experience
• Robert Albrecht, Head of New Business, Paysafecash
Day Two – Thursday, 9th of May 2019

08.00 - Breakfast & Networking
09.00

09.00 - Augmented Analytics: Supercharging fraud prevention & payment conversion
09.25 • Rodrigo Camacho, CCO, Nethone

09.25 - The collapse of Omega Travel, Case Study: Warning signs & how to protect your business
09.50 • Tom Pilling, Head of Risk, Paysafe

09.50 - Regulatory & Scheme Compliance – 2019 Update on PSD2, GDPR & other key regulations
10.15 • Pascal Burg, Director, Edgar, Dunn & Company

10.15 - Payments as a profit driver: A new channel to acquire customers, sell ancillaries, and provide a better customer experience
10.40 • Brad Ferry, Senior Account Executive Travel, Affirm

10.40 - Coffee Break & Networking
11.10

11.10 - Uplifting legacy – how airlines can transform payment experience with their current infrastructure
11.35 • Vojin Rakonjac, Head of Payment Solutions, Voyego by Comtrade

11.35 - Panel Session: To execute best for customers, where should Fraud and Payment professionals sit in the organisational structure?
12.30

Moderator:
• Masha Cilliers, Director, iBe TSE Consulting

Panellists:
• Louise Garratt, Senior Payments Manager, EasyJet
• Vesna Ferencic, Business Process Coordinator, Croatia Airlines
• François Grézaud-Buscail, Customer Contact Division, Air France
• Kevin Lee, Trust & Safety Architect, Sift
• Rajat Hubli, Senior Product Manager, Omio

13.45 - Post-Event Champagne Tasting & Networking sponsored by Accertify: Plan your calendar to stay for our post conference activity! Registration is required but is included in your delegate pass – limited places!