UNCOVER LOYALTY FRAUD WITH VISUALISATION TECHNOLOGY
Travel agent scammed Delta out of $1.75M in frequent flyer miles, prosecutors say

A travel agent is accused of defrauding Delta Air Lines of over $1.75 million by using fraudulent frequent flyer miles. The alleged scheme involved generating fake miles for flights and using them for personal or family travel. The travel agent is said to have used the miles to book flights for himself and his family, and to have sold the remaining miles to third parties.

Mother and son who made £17,500 by cancelling 3,250 hotel reservations but keeping the reward points are arrested in Japan

Hariko Kishida and Haruhiro Haruhiro, a mother and son, are accused of making thousands of fake hotel reservations in Japan, cancelling them, and keeping the reward points. They are said to have made £17,500 in profit from the scam. They were arrested after police received complaints from hotels that their reservations had been cancelled.

Hacker are stealing loyalty rewards. Are your air miles or hotel points at risk?

Loyalty programs have become a goldmine for hackers. Here are six ways to protect your hard-earned rewards and points.

- Check your account regularly for any unauthorized activity.
- Use strong, unique passwords for each loyalty program.
- Enable two-factor authentication wherever possible.
- Be wary of phishing attempts and scam emails.
- Keep your personal information secure.
- Report any suspicious activity immediately.

Scammers swarm loyalty accounts as merchants focus defenses elsewhere

By David Heun

February 04, 2020, 5:30 a.m. EST

2020 Lions' Den

Loyalty program fraud costs business $1bn annually

Emily Banta

Thu, 6 Feb 2020, 11:37 am

Events Content Connections
Instantly see a connection between the points holder and a someone who appears in your own intelligence.