Miami, Florida

Airline & Travel Payments & Fraud Conferences

12th ATPS Worldwide Event
Co-hosted by UATP

24th - 26th of April 2018

Getting Ahead in the Digital Age

Lead Sponsor:

CyberSource® | A Visa Solution

Ingenico ePayments

EMAILSAGE®

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APEXX

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Pre-Day – Tuesday, 24th April 2018

14.00 - 17.00: Pre-Day Workshop: Registration opens at 1.30pm Payments and Fraud Workshop sponsored by Chargebacks911

18.00 - 20.00: Welcome Networking Reception sponsored by Ingenico ePayments

Day One – Wednesday, 25th April 2018

08.00 - 08.50: Registration, Breakfast & Networking sponsored by Travel FraudGuard

08.50 - 09.00: Conference Chairman Welcome Remarks • Masha Cilliers, Partner, iBe TSE Consulting

09.00 - 09.30: 10 Years of ATPS: What’s Happened in Payments & What’s Ahead • Maarten Rooijers, Senior Manager Payments, KLM • Bert Zwanepol, Payments Manager, KLM interviewed by • Paul van Alfen, Global Head of Airlines & Travel, Ingenico ePayments

09.30 - 10.00: Getting Ahead in the Digital Age • Pasi Irisvik, Digital Project Manager Payments, Finnair • Jeremy Dyball, Head of Sales, Amadeus Travel Payments

10.00 - 11.10: Session I: Payment Conference Track Chairman: • Wendy Ward, VP Marketing, UATP • Wendell Fitches, Executive Director, UATP Panel Discussion: Open Banking, Blockchain, PSD 2, Regulation & the Impact on Payments. Is there too much regulation or not enough standard setting? • Christopher Ford, Partner, Morrison & Foerester • Sung Feng Wu, VP Travel & Ticketing, SafeCharge • Tom Cunningham, VP Business Development, UATP • Gabriela Vieiram Director Legal & Operations, Primeiro Pay • Alex Fitzpatrick, VP Global Travel Payments Solutions, SafeCharge Approaches to Increasing Payment Conversion • Rustom Birdie, Head of Travel, Affirm

11.10 - 12.00: Session II: Fraud Conference Track Chairman: • Masha Cilliers, Partner, iBe Consultants Panel Discussion: Is your Fraud Platform Fit for the Digital Age? Are the Fraudsters getting smarter (or luckier) than we are and what needs to be done? • Allan Wallace, Consultant, ACI Worldwide • Naseemah Khan, Fraud Analyst, BCD Travel • John Harris, Head of Global Sales Payment Solutions, Travelport • Tamas Kadar, CEO, SEON Technologies • Felipe Lopez Alaniz, VP Business Development, Mastercard Friendly Fraud – How to stop it • Carl Somigli Cochrane, Cyber Fraud Prevention Specialist IT Security & Compliance, Air Canada • Yago Casasnovas, Payments & Fraud Manager, Air Europa • Stewart McIntosh, Director of Sales North America, Ethoca

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12.30 - 14.00: **Lunch & Networking** sponsored by **UATP**

**Session I: Payment Conference**
- **Track Chairman:** Wendy Ward, VP Marketing, Insel Air

14.00 - 14.30: **What Does the Future Look like for E-Commerce Payments: Will NDC impact your processes?**
- **Ryan Harris,** E-Commerce and Ancillary Manager, Insel Air

14.30 - 15.00: **Authentication & Identity: Do you know who I am?**
- **Miriam Syber,** Account Manager, Riskified

15.00 - 15.30: **Leveraging Payments from the OTA Perspective**
- **Mahesh Marepally,** Vice President Finance, Priceline.com
- **Nitish Pandit,** Sr Director Finance, Priceline.com
- **Rene Pelegero,** President, Retail Payments Global Consulting Group (RPGC)

15.30 - 16.10: **Coffee Break & Networking**

16.10 - 17.00: **The Uplift Lions’ Den:** A showcase of new products and services sponsored by Uplift, the innovative “Pay Monthly” company. This session is a favourite for Ai delegates and participating companies have just 5 minutes to pitch their product to our judges! In this short space of time they’ll compete to be not only the most entertaining pitch but also which is the product that the judges think is the best.

**Ring Master (Moderator):**
- Michael Smith, Managing Partner, Airline Information

**Lions (Judges):**
- Paula Weitzenberg, Manager Payment Strategies, American Airlines
- Robyn Cino, Director of Operations & Agent Support, Tripcentral.ca
- Máire Walsh, SVP Digital Technologies, Enterprise Ireland
- Sinead Keaveney, Manager Form of Payment, Virgin Atlantic Airways

**Pitching Companies**
- Ethoca
- SafeCharge
- Citcon
- SEON Technologies

17.00 - 18.00: **Networking Reception** sponsored by **CyberSource**

**CyberSource**
- A Visa Solution

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Day Two – Thursday, 26th April 2018

08.00 - 09.00: Breakfast & Networking sponsored by Loyalty Fraud Prevention Association (LFPA)

09.00 - 09.25: Accepting New Payment Methods: Is it a game changer for airline retailing?
* Amine Boulaghmen, Head of IATA Settlement Services Product Portfolio, IATA
* Petr Duchek, EVP Sales Marketing & Customer, Aaron Group

09.25 - 09.50: Mobile Payments: What Customers are using – results of latest research
* Al Enes, Business Development Manager, Worldpay

09.50 - 10.15: Regulatory & Scheme Compliance: A necessary evil? What you can do to be compliant!
* Pascal Burg, Director, Edgar, Dunn & Company

10.15 - 10.25: Know Your Users: Balancing Security with Customer Experience
* Grzegorz Kwiecień, Chief Operating Officer, eSky Group
* Rodrigo Camacho, Chief Commercial Officer, Nethone

10.25 - 10.50: Mobile Payments: What Customers are using – results of latest research
* Al Enes, Business Development Manager, Worldpay

10.50 - 10.10: Coffee Break & Networking sponsored by J.P.Morgan

11.10 - 11.35: Who Are You in the Digital Age? How identity is the key
* Francesco Scarnera, Chief Executive Officer, iBe TSE Consulting

11.35 - 12.30: Panel Session: Understanding what Digital Means to Customers and the Impact this will have on Payments, Fraud & E-commerce
  
  Moderator:
  * Mike Carlo, Founder, XanderPay

  Panellists:
  * Brian Carroll, Senior Manager Finance, Southwest
  * Paula Weitzenberg, Manager Payment Strategies, American Airlines
  * Laurie Gablehouse, Travel Payment Strategies, Ingenico Epayments

13.45 - 16.00: Post-Event Networking: Join us for the post event networking at the Hard Rock Café and a bay cruise! The perfect way to relax after the conference and continue networking. Registration is included as part of your delegate pass, however, advance registration is required by ticking the box online when you complete your delegate pass.

For a full listing of all our conferences, networking events and workshops:
www.AirlineInformation.org/events

ATPS 2018 Co-host:

www.AirlineInformation.org/events