According to Ingenico ePayments’ data, most travelers in LATAM arrive or depart from these top five airports:

<table>
<thead>
<tr>
<th>Airport Code</th>
<th>Airport Name</th>
<th>City, Country</th>
</tr>
</thead>
<tbody>
<tr>
<td>PTH</td>
<td>Tocumen International Airport</td>
<td>Panama City, Panama</td>
</tr>
<tr>
<td>SCL</td>
<td>Comodoro Arturo Merino Benítez International Airport</td>
<td>Santiago, Chile</td>
</tr>
<tr>
<td>LIM</td>
<td>Jorge Chavez International Airport</td>
<td>Lima, Peru</td>
</tr>
<tr>
<td>BOG</td>
<td>El Dorado International Airport</td>
<td>Bogota, Colombia</td>
</tr>
<tr>
<td>GRU</td>
<td>Sao Paulo – Guarulhos International Airport</td>
<td>Guarulhos, Brazil</td>
</tr>
</tbody>
</table>

We work with some of LATAM’s biggest airlines, visiting all of these destinations, by helping them reach more customers around the world. Make sure that you’re targeting all of your international travelers throughout their journey, with the most payment methods and comprehensive acquiring coverage available.

Visit: [www.ingenico.com/epayments](http://www.ingenico.com/epayments) to learn more.
Omni-Channel Commerce & Cyberattacks

Carl Somigli Cochrane
Cyber Fraud Prevention Specialist
Air Canada

Alex Holden
Chief Information Security Officer
Hold Security

ATPS Worldwide 2018 Sponsored by:

CyberSource®
A Visa Solution
Introductions

• Who we are
  • Carl
  • Alex
Dark Web and Black Market Overview

• Current Threat Landscape

• Hacker Mentality

• Targeting Techniques

• Monetization and Economics
Vulnerabilities and Infrastructure

- Learning From Mistakes
- Hacker Targeting Techniques
- Building Defenses
- Testing and Improving Proactive and Reactive Defenses
Gift Cards Abuse

• Abuse Vectors

• Grey Market vs Black Market

• Outsourcing Problems

• Improving Security and Brand Integrity
Travel Reward Abuse

• What Hackers See
  • Easy Conversion
  • Harder to Trace

• Defense Techniques
  • Defending and Improving
  • Building a New Secure Program
New Technologies

- Anti-Fraud
- Security
- Challenges & Pitfalls
Lessons

• Continuous Improvement

• Threat Awareness

• Long Term Battle
  • Victories and Setbacks
Thank You

Carl Somigli Cochrane  
Cyber Fraud Prevention Specialist  
Air Canada

Alex Holden  
Chief Information Security Officer  
Hold Security

Air Canada

CyberSource  
A Visa Solution